

Connectweb Technologies Outsourcing Service Agreement

To complete the sign-up process for Lyris List Hosting, please follow these three steps:

1. Fill out and sign all required fields on Pages 1, 6 and 8 of this Connectweb Technologies Outsourcing Agreement.
2. Fax the entire Agreement to (978) 531-7702.
3. Mail the entire Agreement to:

Connectweb Technologies,
Inc. 20 Webster St., 5th Floor
Peabody, MA 01960, USA

This Connectweb Outsourcing Service Agreement (the "Agreement") is made as of the _____ day of _____, 20__, by and between Connectweb Technologies, Inc., a Massachusetts corporation ("Connectweb") and ("Customer").

Customer contact information

Customer name:		Billing address:	
City:		ZIP/Postal Code:	Country:
Contact information for Customer's List Administrator	Name:	Phone:	Email:
Contact information for Customer's Alternate Contact	Name:	Phone:	Email:

Outsourcing Packages

Marketing: ____ Business PRO ____ Enterprise PRO

Newsletters: ____ Basic ____ Business ____ Business Plus ____ Enterprise ____ Enterprise Plus

Discussions: ____ Discussion Plan Basic

Extra-cost Options

Extra list for Basic packages ____ Add-on list ____ Extra Custom Domain

List and Custom Domain Names – please indicate the names you specified on your online order form

_____	_____	_____
_____	_____	_____
_____	_____	_____
_____	_____	_____

Comments

AGREED:

**** Please sign Page 8 before submitting this Agreement ****

Customer name (printed): _____	Customer signature: _____
Title: _____	Date: _____

NOTE: Connectweb will not accept Service Agreements that have been modified

Connectweb Technologies Outsourcing Service Agreement

TERMS OF SERVICE

1. Service Agreement. Connectweb agrees to provide Customer with announcement and/or discussion email list services (the "Service") subject to the terms of this Agreement, the Prices stated in Exhibit A, and the Operating Rules stated in Exhibit B (the "Rules"). This Agreement, the Prices and the Rules state the full agreement between Connectweb and Customer with respect to the Service to be provided to Customer by Connectweb. Any other or prior agreements between Connectweb and Customer with respect to the subject matter of this Agreement are hereby superseded. This Agreement will become effective only after Connectweb accepts this Agreement by activating Customer's access to the Connectweb outsourcing service network (sometimes referred to in this Agreement as the "Connectweb Outsourcing System").
2. Right to Modify. This Agreement and the Rules may be supplemented, modified or amended (each a "Revision") by Connectweb at any time at its sole discretion, and each such Revision will be effective 2 business days after it has been sent to Customer by Connectweb pursuant to Paragraph 11 ("Notices"), provided, however, that prices may be modified only in accordance with the provisions of Paragraph 4 (b) ("Pricing") of this Agreement. If any Revision is not acceptable to Customer, Customer may terminate this Agreement in the manner provided in Paragraph 10 ("Termination") below. Customer's continued use of Connectweb's Service under this Agreement after the effective date of such Revision shall be deemed to constitute acceptance of the Agreement as so supplemented, modified or amended. Except as otherwise stated in this Paragraph 2 and Paragraph 4, this Agreement may not be amended, except by a written agreement signed by both parties.

3. Activation and Use of Connectweb Outsourcing System

(a) Following execution of this Agreement, Connectweb shall provide Customer with an account name and a password that will allow access to the Connectweb Outsourcing System. Customer will use Connectweb as an Independent Content Provider ("ICP"). As an ICP, Customer shall be liable and responsible for any and all activities conducted through its account by Customer or, if applicable, by Customer's users, whether or not such activities have been authorized by Customer.

(b) Upon Connectweb's request, Customer shall provide Connectweb with accurate and complete registration information with respect to Customer's use of the Connectweb Outsourcing System (including the identity, email addresses, and passwords of Customer's authorized list administrators) and to promptly update such information as changes occur. Customer's failure to provide or update such information shall constitute a breach of this Agreement and this shall be grounds for Connectweb to terminate this Agreement or the right of any person associated with Customer to use the Connectweb Outsourcing System (including any person using the Connectweb Outsourcing System through Customer's account with or without Customer's authority). In such case, Customer shall also be liable to Connectweb for any and all additional remedies that may be available under law.

(c) Customer agrees to use a "double opt-in" subscription method for all new list members. For the purpose of this Agreement, a "double opt-in" method shall mean that when Customer adds a new member's email address to the list, that email address shall not be activated unless and until the new member receives a single confirmation e-mail from Customer requesting member's consent to be added to the list and Connectweb receives from the new member a confirmation action (such as a confirming e-mail from the new member's email address) approving such action. The confirmation e-mail sent by the Customer to new members may not include advertising or calls-to-action other than an appeal to confirm the member's subscription.

4. Charges.

(a) Customer will be charged for the use of the Connectweb Outsourcing System in accordance with the Prices. The Prices may be modified by Connectweb at any time pursuant to section (b) of this Paragraph 4. Payment shall be via credit card. Connectweb may impose a monthly service charge of up to 10 percent of the unpaid portion of any payments that are not paid within such period. Monthly fees are not refundable except as specifically provided in this Agreement. If payments are not made within 60 days after the date of Connectweb's invoice, without limiting any other rights of Connectweb under this Agreement, Connectweb may (i) discontinue or disable Customer's service or (ii) hold and prevent the copying or export of Customer's list membership data. In the event this Agreement is terminated, Connectweb reserves the right to hold and prevent the copying or export of Customer's list membership data until all outstanding invoices are paid in full. In the event Connectweb exercises its right to discontinue or disable Customer's service as provided in this Paragraph 4 and, within 6 months thereafter, Customer has not cured its default under this Agreement by paying to Connectweb all amounts which it then owes to Connectweb, Connectweb shall then have the further right to delete any of Customer's membership data then on the Connectweb Outsourcing System.

(b) The present rates for the Service are stated in the Prices set forth in Exhibit A. The Prices are subject to change by

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Connectweb at any time and such change shall become effective 30 days after the delivery of a notice to Customer pursuant to Paragraph 11 ("Notices"). If any change in the Prices is not acceptable, Customer may terminate service under this Agreement as provided in Paragraph 10 ("Termination"). However, Customer's continued use of the Connectweb Outsourcing System following the effective date of any change in the Prices shall be considered acceptance of such change.

(c) Customer is responsible for all charges arising out of its use of the Connectweb Outsourcing System whether or not such use is authorized by Customer.

5. Use of Connectweb Outsourcing System Content

(a) Customer may charge its users under separate agreements for use of the Connectweb Outsourcing System and any information, communications, software, photos, video, graphics, music, sounds and other material and services provided by Customer or other users of Customer's account (collectively referred to as "Content").

(b) Customer acknowledges, and shall also notify its authorized users, that Connectweb is not responsible for and does not give any assurance to any person with respect to the validity, value, usefulness or accuracy of Content. Customer and any person using Customer's account shall bear any risk associated with the Content. Connectweb has the right to monitor the use of the Connectweb Outsourcing System, including the Content that may be transmitted across it from time to time. However, Connectweb does not prescreen or attempt to censor or review any Content prior to its appearance on the Connectweb Outsourcing System. Connectweb has the right (but not the obligation) to require Customer to remove, prohibit or discontinue any Content on the Connectweb Outsourcing System which Connectweb, in its sole discretion, determines to be harmful, offensive or otherwise in violation of the Rules or this Agreement.

6. Intellectual Property Rights

(a) Content Subject to Rights - Customer acknowledges that Content on the Connectweb Outsourcing System, whether provided by Customer or others may include material which is the subject of and protected by copyrights, trademarks, service marks and other proprietary rights ("Rights"). Customer acknowledges that such Rights are valid and valuable and are protected and apply to all media which now exists or may in the future exist. Unless specifically provided elsewhere in this Agreement, Customer's ability to use any Content which is protected by such Rights shall be governed by applicable law including relevant patent and trademark law.

(b) Customer Warranty - Customer agrees, and will require each and every one of its users to agree, (i) that it will transmit on the Connectweb Outsourcing System only Content that is not subject to any Rights in favor of any other party or Content in which the holder of any Rights has given express consent to such transmission and (ii) that by transmitting or allowing the transmission of any Content on the Connectweb Outsourcing System, Customer or Customer's users automatically warrant that Connectweb has the royalty-free, irrevocable, nonexclusive worldwide right to transmit and display such Content in whole or in part on the Connectweb Outsourcing System for the duration of the performance of the Service. Customer may obtain the consent of its users to the covenants provided in this Paragraph by requiring such persons to perform sign-on procedures which will confirm their agreement to and acceptance of these conditions.

(c) Lawful Use - Customer agrees to use the Connectweb Outsourcing System only for lawful purposes. Customer recognizes and agrees that Connectweb at its sole discretion may monitor any and all areas of the Connectweb Outsourcing System to oversee compliance with this Agreement and the Rules and Customer will so inform its users that their use of the Connectweb Outsourcing System will constitute consent to such monitoring. If Customer or any of its users restricts or inhibits any other customer or user of the Connectweb Outsourcing System, Connectweb may, at its discretion, terminate or limit the right of Customer or Customer's user to use the Connectweb Outsourcing System.

7. International Usage. Customer acknowledges that its use of the Connectweb Outsourcing System allows access to Content originating from other customers, ICP's and third parties located in countries other than the United States. Customer agrees that its access to and use of such Content may be governed (in addition to this Agreement and the Rules) by separate terms and operating policies which conform to appropriate and applicable national laws and customs.

8. No Warranty. CUSTOMER EXPRESSLY AGREES THAT USE OF THE CONNECTWEB OUTSOURCING SYSTEM, SERVICES AND SOFTWARE ARE AT THE CUSTOMER'S SOLE RISK. CONNECTWEB'S SERVICES AND SOFTWARE ARE PROVIDED ON AN "AS IS", "AS AVAILABLE" BASIS WITHOUT WARRANTIES OF ANY KIND, EITHER EXPRESS OR IMPLIED, INCLUDING WARRANTIES OF NONINFRINGEMENT, MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. CONNECTWEB'S LIABILITY TO CUSTOMER FOR BREACH OF THIS AGREEMENT IS LIMITED SOLELY TO THE AMOUNT PAID BY CUSTOMER TO ACCESS AND USE THE CONNECTWEB OUTSOURCING SYSTEM AND CONNECTWEB'S SOFTWARE AND SERVICES FOR THE PERIOD OF TIME DURING WHICH THE CONNECTWEB OUTSOURCING SYSTEM FAILED TO OPERATE AS A RESULT OF CONNECTWEB'S ACT OR OMISSION. THE REFUND OF FEES PAID TO CONNECTWEB FOR THE PERIOD DURING WHICH THE OUTSOURCING SYSTEM MAY HAVE FAILED TO OPERATE AS A RESULT OF

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CONNECTWEB'S ACT OR OMISSION SHALL BE CUSTOMER'S EXCLUSIVE REMEDY WITH RESPECT TO THE USE OF THE CONNECTWEB OUTSOURCING SYSTEM AND CONNECTWEB'S SOFTWARE AND SERVICES. IN NO EVENT SHALL CONNECTWEB BE LIABLE FOR INDIRECT, CONSEQUENTIAL, SPECIAL, PUNITIVE OR INCIDENTAL DAMAGES INCLUDING, BUT NOT LIMITED TO, LOSS OF PROFITS OR LOSS OF DATA, ARISING OUT OF OR RELATING TO THIS AGREEMENT, HOWEVER CAUSED, AND ON ANY THEORY OF LIABILITY (INCLUDING NEGLIGENCE). IN THE EVENT ANY JURISDICTION DOES NOT ALLOW THE EXCLUSION OR LIMITATION OF ANY WARRANTY OR LIABILITY UNDER THIS AGREEMENT, CONNECTWEB'S LIABILITY IN SUCH JURISDICTIONS SHALL BE LIMITED TO THE EXTENT PERMITTED BY APPLICABLE LAW.

9. Indemnification. Customer will defend and indemnify Connectweb and hold Connectweb harmless from all liabilities, claims and expenses, including attorneys' fees, arising from (a) a breach of this Agreement or the Rules by Customer or any of Customer's users or (b) the transmission by Customer or its users of any Content on the Connectweb Outsourcing System, whether or not such use was authorized by Customer. Connectweb, at Customer's expense, will cooperate with Customer in the defense of any matters which are subject to this indemnification; however, Connectweb reserves the right to approve any settlement agreement in connection with any such matter that is not fully covered by applicable insurance. Connectweb also reserves the right, at its own expense, to assume the exclusive defense and control of any matter otherwise subject to indemnification by Customer under this Paragraph 9, but in that event, Customer shall have no further obligation to indemnify Connectweb with respect to that matter. The obligation to indemnify, defend and hold Connectweb harmless in accordance with this Paragraph 9 shall not apply to the extent that any losses or costs suffered by Connectweb are due to gross negligence or willful misconduct on the part of Connectweb.
10. Termination. Either Customer or Connectweb may terminate this Agreement at any time and for any reason, with or without cause. Subject to the provisions of Paragraph 8, if Customer is dissatisfied with any term of this Agreement or any Rule, policy or practice of Connectweb in operating the Connectweb Outsourcing System, or in the Content appearing on the Connectweb Outsourcing System or the amount or type of fees or billing methods, or any change therein, Customer may terminate this agreement by delivering written notice to Connectweb in the manner provided in Paragraph 11 and in such instance this will be Customer's sole remedy. Customer's notice of termination will be effective upon receipt by Connectweb. In the event that a Customer's Agreement is so terminated or canceled by Customer or Connectweb, Customer will be entitled to the refund of any fees that have been paid in advance provided Customer is not otherwise in breach of this Agreement.
11. Notices. Notices to the parties shall be sent by personal delivery or by certified mail, return receipt requested or by recognized overnight courier with a printed confirmation of receipt or by email at the addresses indicated on Page 1 of the Agreement (or to such other address as a party may specify by written notice sent in accordance with this paragraph):
12. Delays. Connectweb shall not be liable for failure to perform hereunder due to the inability of Customer, Connectweb or any other person to connect to the Internet, or any other failure or unavailability of the Internet for any cause whatsoever, acts of God, or of the public enemy, or of any government or agency thereof, fires, floods, epidemics, quarantine restrictions, strikes, work stoppages, freight embargoes, severe weather, differences with workmen, restrictions imposed by governmental agencies, war, hostilities, riot, rebellion, delay in or lack of transportation facilities, inability to secure materials, power failure or fluctuation or any other cause beyond the control of Connectweb, or Connectweb's exercise of its rights under this Agreement. In the event of delay by Connectweb due to any such cause, the date of performance of any act by Connectweb will be postponed by such length of time as may be reasonably necessary to compensate for such delay.
13. Privacy.
 - (a) Connectweb shall exercise reasonable commercial efforts to make the Lyris Outsourcing System secure. Connectweb shall not make Customer's passwords available to anyone who is not (i) an authorized agent or employee of Connectweb or (ii) a list administrator who has been so designated to Connectweb by Customer in writing.
 - (b) Connectweb acknowledges that membership lists provided to Connectweb by Customer in connection with this Agreement are the property of Customer. Unless Lyris receives specific instructions from Customer to the contrary, Connectweb will not sell, license, share, transfer or otherwise disclose Customer's membership lists or Customer's list administrator's login information to any third party except as otherwise specifically provided in this Agreement or the Rules or as required by law or a court order.
 - (c) Connectweb may access Customer's membership lists in order to unsubscribe a member who has sent to Connectweb a request that it do so or a complaint to the effect that such member is unable or unwilling to unsubscribe themselves, or if such member violates the Rules or the terms of this Agreement.
14. Applicable Law. To the extent of any conflict between this Agreement and the Rules, this Agreement shall take precedence. If any portion of this Agreement is held to be invalid or unenforceable by a court of competent jurisdiction,

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that portion shall be construed consistent with applicable law as nearly as possible to reflect the original intentions of the parties and the remaining portions shall remain in full force and effect. This Agreement shall be governed by the laws of the State of Massachusetts, excluding its conflicts of law rules, and Customer and Connectweb each submit to the exclusive jurisdiction of the courts of the State of Massachusetts for the enforcement of this Agreement or any action arising out of or relating to this Agreement. This Agreement shall bind and be for the benefit of the parties hereto and their respective successors and assigns.

Exhibit A: Pricing

Outsourcing Packages: PRO (marketing)

Package	Set-up \$	Monthly \$	Lists	10kb Messages	Data Storage	Custom Domain	Extras
Business PRO	275.00	875.00	15	250,000	500 MB	Included	1,2
Enterprise PRO	575.00	1,750.00	30	500,000	1 GB	Included	1,2

Outsourcing Packages: Standard (newsletters)

Package	Set-up \$	Monthly \$	Lists	10kb Messages	Data Storage	Custom Domain	Extras
Basic	35.00	45.00	1	10,000	0	N/A	3,4
Business	45.00	65.00	2	20,000	0	Included	1,2
Business Plus	55.00	85.00	5	40,000	0	Included	1,2
Enterprise	75.00	145.00	7	100,000	0	Included	1,2
Enterprise-Plus	150.00	245.00	10	200,000	0	Included	1,2

Outsourcing Packages: Discussion Lists

Package	Set-up \$	Monthly \$	Lists	10kb Messages	MAX Members	Custom Domain	Extras
Discussion	175.00	50.00	1	50,000	5,000	N/A	3

Extras

1. Extra custom domains: Setup \$50* + Monthly fee \$50
2. Add-on lists: Setup \$50* + Monthly fee \$50
3. Custom domain for Basic packages: Setup \$50* + Monthly fee \$50
4. Extra list: Setup \$100* + Monthly fee \$55 (includes 40,000 messages)

Very Important Notes

- Set-up fees are one-time and non-refundable. * Set-up fees for Options are waived if purchased with this initial Agreement.
- All Outsourcing Packages require a three-month minimum contract.
- You are responsible for your minimum monthly fees each month. By means of this contract, you agree to pay the minimum fee even you have no mailing activity during a particular month.

Message Volume: Size and Quantity

In Connectweb terms, "message volume" is a factor of both the actual number of messages you send and your average message size (in kb) over a one-month period. We use the Connectweb Billing Module to calculate your actual usage. The package prices above include a specified number of messages and assume a monthly average message size of 10kb for Discussion Packages, and 10kb for all others. Please note: if your total message volume exceeds this amount during a particular month—either due to message quantity or size, or both—your total bill for that month will be higher than the package amount. If your monthly message volume exceeds the amount included in your package, you will be charged for the extra mail at the effective "cost per thousand" (CPM) of your package. The CPM rates for the Newsletter and Discussion packages (with 10kb message sizes) are as follows: \$3.00 per 1,000;
Discussion: \$.50;
PRO plans: Business PRO \$5.25;
Enterprise PRO \$3.50

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Payment

All Connectweb Outsourcing Service Agreements require a minimum term of three (3) months from the date of account activation. For all account types, we email you an invoice each month that details your usage and costs for that period, including any monthly minimum fees that apply. Please note that we do not send invoices by postal mail. We charge your card automatically each month. Remember: minimum monthly fees always apply, even if there is no mailing activity during the month. Please also note that set-up fees are non-refundable.

Credit Card No. _____	CVN _____	Exp. Date _____
Name on Card _____		
Full Address on Card _____		

Changing or Modifying Packages

If your requirements change over time, you may switch to a higher or lower package. Please note that such changes will take effect during your *next* billing cycle, not the current month in which you request the new plan. To switch to a new package, or to modify your existing one, please complete and submit the Service Agreement Addendum, available at <http://www.connectweb.net>

EXHIBIT B: THE RULES

Note: Compliance with the Rules is a condition for use of the Connectweb Outsourcing System.

Spamming Prohibited:

You (i.e., the Customer) may not use the Connectweb Outsourcing System (also known as [Connectweb.net](http://www.connectweb.net) or [LyrisList.com](http://www.lyrislist.com)) to send unsolicited email ("spam"), whether it be commercial or non-commercial. Your email will be considered unsolicited if your membership addresses are not 100% opt-in by your members. If your email addresses came from harvesting, a purchased email list, another mailing list (even with the approval of the other list owner), or were compiled by any method other than by direct subscription from your members, for the purposes of this Agreement and these Rules they will be considered unsolicited (non-opt-in) email (that is, "spam").

If Connectweb receives complaints that you are sending unsolicited commercial or non-commercial e-mail ("spamming"), in addition to any other rights that Connectweb may have under this Agreement or under applicable law, Connectweb may at its sole option suspend your service pending a reconfirmation of your entire membership list. This reconfirmation may be required by Connectweb in any reasonable manner it determines in its sole judgment including, without limit, sending a single e-mail to all of your list members requesting confirmation of their wish to maintain their subscription to such list. Members who do not reconfirm within a reasonable time established by Connectweb may be deleted from the list in question. Connectweb agrees to use reasonable commercial efforts to contact your designated list administrator by e-mail or phone before suspending service. Your consent will be requested before Connectweb contacts your list members for the purposes of reconfirmation; however, if you do not consent to Connectweb contacting your list members for the purposes of reconfirmation, Connectweb may terminate this Agreement.

If Connectweb determines in good faith that you have been spamming, in addition to any other rights under this Agreement and applicable state or federal law, (i) Connectweb will issue a one-time warning to your primary contact's email address to cease such activity, after which if your spamming continues (ii) Connectweb

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may bring an action in any court of competent jurisdiction to enjoin such activity, it being understood that such activity may cause irreparable

harm to Connectweb which may not be fully compensable by monetary damages and (iii) Connectweb may recover from Customer monetary losses caused to Connectweb by such activity in an amount equal to (a) \$500 for each such item of unsolicited e-mail which Customer has sent to each separate and identifiable e-mail address in violation of this

Rule, which amount the parties agree is a fair and reasonable estimate of Connectweb's losses which would be occasioned by such violation; or (b) if Connectweb can establish a greater amount of monetary loss, the amount of such actual monetary loss suffered by Connectweb as a result of such violation including, but not limited to, any damage or loss (including attorney's fees) resulting from any claim made against Connectweb as a result of Customer's conduct in violation of this Rule. In addition to the foregoing, Customer shall be responsible for reasonable costs incurred by Connectweb in bringing such actions, including reasonable attorney's fees.

Other Unacceptable Uses:

Additionally, you may not use the Connectweb Outsourcing System to:

1. Send email with an invalid "From:" or "Reply-to:" address. All messages posted to your list must contain valid email addresses and you must be responsive to all replies from members of your list, including unsubscribe requests. You may not refuse or ignore unsubscribe requests from members of your list.
2. Harass, threaten, embarrass or cause distress, unwanted attention or discomfort to a person or entity.
3. Post or transmit sexually explicit images or other content that is deemed by Connectweb to be offensive.
4. Transmit any unlawful, harmful, threatening, abusive, harassing, defamatory, vulgar, obscene, or hateful content or content which is racially, ethnically or otherwise objectionable, or which infringes upon the rights of any third party, as determined by Connectweb.
5. Impersonate any person, including but not limited to, an official of Connectweb or an information provider, or communicate under a false name or a name that you are not entitled or authorized to use.
6. Intentionally or unintentionally violate any applicable local, state, national or international law, including but not limited to any regulations having the force of law.

Membership Confirmation:

You will use a "double opt-in" (signup plus confirmation) subscription method for all new list members, as provided in Paragraph 3(c) of the Agreement. The confirmation e-mail you send to new members may not include advertising or calls-to-action other than an appeal to confirm the member's subscription. If you import unconfirmed (single opt-in) members directly into your list, or include advertising or other unsolicited calls-to-action in the confirmation message, be advised that you do so at your own risk, and that, in case of complaints of spamming, Connectweb reserves the rights described in the section entitled "Spamming Prohibited".

Unsubscribing:

All list messages must include the Connectweb unsubscribe instructions in the body or footer of the message, so that members can unsubscribe themselves from the list.

List owners should respond to member requests for manual removal from the list with courtesy and timeliness. Please do not discard personal email messages you receive asking to be removed from your list. Even if the user request for removal is aggressive, unfriendly or otherwise rude, you should nonetheless make every attempt to help the user get off your list and to resolve the situation.

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Membership List:

You may not use the Connectweb Outsourcing System for one-time mailings to a list of members after which you delete substantially all of the membership and create a new list. Your membership must be a static, permanent list to which you add or delete new members and/or members subscribe or unsubscribe themselves in the ordinary course.

Violation:

In the event you violate these Rules, Connectweb may, in its sole discretion, remove your list from its server and terminate your right to use the Connectweb Outsourcing System. List owners should be aware that they are responsible for the behavior of their list members.

Privacy:

Connectweb is committed to maintaining your privacy and that of your list members.

1. Connectweb treats private communications on or through the Connectweb Outsourcing System as

Customer name (printed): _____ Customer signature: _____

Title: _____ Date: _____

strictly confidential.

2. For your protection, we strongly recommend you do not give your membership list to anyone, ever.

See Paragraph 13 of the Service Agreement for more information on Connectweb's Privacy Policy.

AGREED:

**** Please fax and mail this Agreement to Connectweb per the instructions on Page 1 ****